

# St. Vincent de Paul Pickup and Delivery Policy

(Approved by the Board October 2013)

We offer free pick-up of donated good. Please note... for the health and safety of our truck drivers and their assistants St. Vincent de Paul has implemented the following pickup and delivery policy: **Our drivers have the right to refuse donated items if their value will not aid in our mission to serve those in need in a safe and dignified manner.**

We do accept items that we can sell in our stores or that we can sell online using one of several e-commerce formats. Federal law now requires that all donated items be in good condition if you plan to deduct the value of the item on your taxes.

All items picked-up must be on a main floor. Drivers have the right to refuse items from basements or second story rooms or apartments.

***If your purchased items do not fit through a doorway of your home when the driver delivers to your home the item/s will be left outdoors in the yard or in a garage (if you allow access to the garage).***

## **ST. VINCENT DE PAUL DOES NOT ACCEPT THE FOLLOWING ITEMS:**

- Automotive chemicals or parts
- Baby cribs, safety seats
- Bathtubs, sinks, showers and toilets (unless new in boxes)
- Built in appliances
- Carpet & padding
- Computer monitors, printers, facsimile machines or copy machines
- Consumer product recalled items
- Doors
- Drapery rods
- Fertilizer
- Fluorescent bulbs/fixtures
- Health and beauty products that have been opened (liquids, razors, etc.)
- Household chemicals that have been opened (paint, cleaning supplies, etc.)\*
- House Plants (live)
- Items with holes, tears, stains, mildew or pet odors
- Large exercise equipment (such as treadmills, etc.)
- Paint, paint thinners, motor oil or other such chemicals

- Televisions (unless they are flat screens)
- Tires
- Typewriters
- Unframed mirrors
- Water beds, hospital beds or sleeper sofas
- Weapons (firearms, bullets, knives, bows, arrows, explosives, etc.)
- Windows

## **ST. VINCENT DE PAUL DOES ACCEPT THE FOLLOWING ITEMS:**

### **Antiques**

### **Battery operated electronics**

- Radios and receivers
- CD players
- Boom boxes
- Headphones

### **Books**

- Hard- or soft-covered books
- College textbooks
- Fiction and nonfiction books

### **Cars, RVs, trucks and boats**

### **Clothing and shoes**

- Women's clothing and shoes
- Men's clothing and shoes
- Children's clothing and shoes
- Fashion accessories (in good condition)

### **Fabric yards in excellent condition**

## **Furniture & Appliances**

- Furniture in good condition (not torn, broken or disassembled)
- Kitchen appliances in working condition only (must be plugged in to prove they work)
- Washers and dryers in working condition only

**Games and toys** with all pieces and parts attached or in the box

**Lamps and lamp shades** clean and in good working condition

## **Linens**

- Curtains
- Tablecloths
- Placemats
- Bedding

## **Medical or assistive living equipment**

- Wheelchairs
- Bathroom aids

## **Pictures (framed only) & Picture Frames (with no pictures)**

## **Seasonal Goods:**

- Artificial Christmas trees
- Bikes
- Home & garden items (no chemicals or dirty flower pots)
- Skis, poles and ski boots
- Spring and summer sporting goods
- Winter sporting goods

## **Small electronics**

- DVD players and VCR's
- Health & Beauty Aides
- Kitchen appliances
- Stereos and speakers

## **Tools**

- Hand tools
- Electric tools

# Making Your Donations Go Further – Donation Guidelines

When friends donate unusable or hazardous goods to the Society of St. Vincent de Paul, the cost to properly dispose of these items reduces funding that could otherwise support our efforts in caring for individuals and families in need. By following a few easy guidelines you can make your donation go further.

## Society of St. Vincent de Paul Donation Guidelines Checklist

In general, all donated items should be **gently used, clean, and in working condition.**

- Clothing should be washed or dry-cleaned.
- Furniture should be in good shape. It must be structurally sound and have no stains, rips, or tears.
- Some items may be **unsafe to reuse** (for example, a toy that has been recalled, a damaged bike helmet, or wood painted with lead based paint).
- Sports, medical and exercise equipment; and children's items should all be examined carefully and tested before donating. Donors are encouraged to review the [Consumer Product Safety Commission \(CPSC\)](#) recalls and announcements before donating. Items that have been recalled cannot be donated to or sold by St. Vincent de Paul.
- If your donation is electronics, small appliances and battery-operated items, please make sure they work. We don't always have volunteers available to repair these items. If you donate a broken item, it is expensive for SVdP to properly dispose of it.
- SVdP cannot accept household hazardous waste items like cleaners, fluorescent lamps, or paints.

**NOTE:** If our store has an overabundance of any one type of item, drivers will use their discretion to refuse like items. In addition, St. Vincent de Paul has the right to refuse broken, soiled or torn furniture and appliances.

**Complaints accepted in writing only, not by phone! Please send all correspondence to:**

St. Vincent de Paul Society  
Attention: Operations Manager  
1314 Division S  
Grand Rapids, MI 49507